



DELTA CLEANING & HYGIENE



www.deltacleaning.co.za

COMPANY PROFILE



—
Hygiene Solutions
Standard Cleaning
Specialised Cleaning

2020



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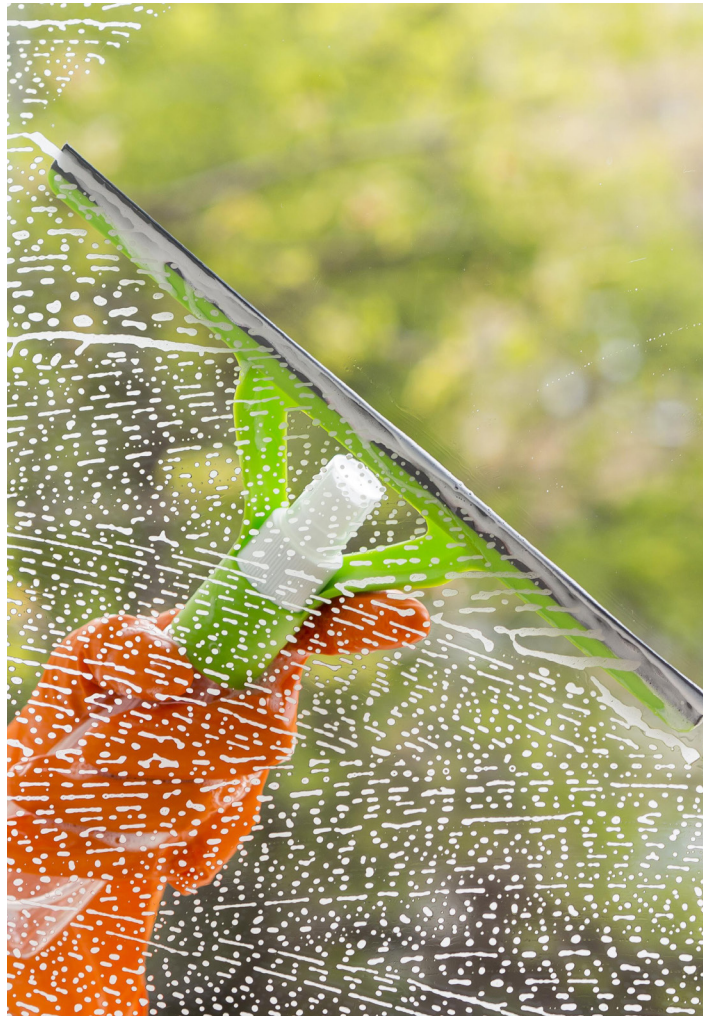
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ABOUT US

Delta Cleaning and Hygiene is a full-service commercial cleaning company that strives to provide a continuous and consistently superior cleaning service resulting in high levels of customer satisfaction. Our goal is to enhance the appearance and ambiance of our clients' workplaces.

Our cleaning services are provided on a contractual or once-off basis and we offer cleaning services for buildings, schools, government facilities, shopping centres and institutions.

As part of our service, we will:

- Place trained, experienced staff on site
- Maintain cleaning consumables and PPE
- Provide them with uniforms, PPE and specialised tools and equipment
- Conduct weekly site inspections and attend meetings as and when requested.
- Tailor a cleaning plan according to your needs and create a cleaning schedule accordingly.

OUR APPROACH

The service is executed in accordance with a detailed schedule that is encapsulated in a service level agreement that stipulates the frequency and scope of services in great detail.

An intensive inspection and auditing approach is also followed and project managers, supervisor and cleaners need to complete checklists indicating that tasks and/or inspections have been completed.

In keeping with this approach, areas are allocated to specific cleaners that are then held responsible for the cleanliness and neatness thereof.

LEVEL 1 B-BBEE

Delta Cleaning and Hygiene (Pty) Ltd is a Level 1 B-BBEE contributor and is committed to developing the skills of people from previously disadvantaged backgrounds through employment opportunities, development programmes and by assisting in community improvement projects.

OUR VISION

To be a leading cleaning and hygiene service provider with a solid footprint built on trust, quality and reliability.

OUR MISSION

To assist our clients in achieving a hygienic environment through cost-effective high-quality cleaning and hygiene services.

OUR VALUES

Our values define our business and we ascribe to the concept of "Life is a journey, enjoy the TRIP".



Teamwork



Respect



Integrity



Passion

AFFILIATIONS

All cleaning products and equipment used by Delta Cleaning and Hygiene are SABS approved to ensure safe operation and quality.

We are part of the following affiliations:



TRAINING

Delta Cleaning and Hygiene works in collaboration with Delta Facilities Management, which is a professional Services SETA (SSETA) accredited training provider focusing on the facilities management industry.

Our goal is to increase the productivity and effectiveness of employees through our quality learning experiences. We provide learners with a solid theoretical foundation and we are focused on establishing practical competencies to produce cleaners who intend to find gainful employment in the cleaning and hygiene industry.

The Academy boasts the highest standards in cleaning and hygiene training, adhering to the requirements of the skills development legislation of South Africa to ensure high competency levels and professionalism in your company.



OUR SERVICES

STANDARD CLEANING

Delta Cleaning and Hygiene's standard cleaning services include daily cleaning and supervision of the client's premises. These services are tailor-made, project-specific cleaning solutions and include:

- Floor cleaning
- Wall cleaning
- Window cleaning
- Furniture cleaning
- Refuse removal
- Kitchen cleaning
- Ablution cleaning
- Surface cleaning
- Exterior cleaning.

Delta Cleaning and Hygiene recruits or absorbs staff following interviews, vetting and training. Staff are supplied with all the necessary equipment, consumables and PPE to render the daily cleaning services.

Delta Cleaning and Hygiene also has a full SHEQ operating procedure and policies, as well as a comprehensive contingency plan for various scenarios.

Services include Delta Cleaning and Hygiene's modern monitoring and reporting system. Each site is monitored on a daily basis using smart technology and managerial site inspections are conducted at least once a week.



HYGIENE SOLUTIONS

Delta Cleaning and Hygiene understands the importance of hygiene in the workplace and its contribution to maintaining a healthy and, therefore, happier and more productive workforce. Hygiene services therefore play a small yet vital role in everyday life.

Having provided hygiene services for the past ten years, Delta Cleaning and Hygiene has extensive experience in the field.

Delta Cleaning and Hygiene follows a simple yet effective method for providing these services:

SUPPLY AND INSTALL HYGIENE EQUIPMENT AND CONSUMABLES

- All hygiene equipment is client-specific
- Equipment is of the highest quality
- Equipment and consumables are SABS-approved.

PERIODICALLY INSPECT AND MAINTAIN HYGIENE EQUIPMENT

- Site inspections are periodically conducted and checklist audits for all equipment are completed
- Hygiene consumables and refills are provided
- Maintenance and repairs are provided as needed



SPECIALISED CLEANING

DEEP CARPET AND UPHOLSTERY CLEANING

Deep carpet cleaning has been a proven and effective method of extending the longevity of carpets and also keeping them clean during their lifetime. As per the ISSA (International Sanitary Supply Association) guidelines, it is recommended that deep carpet cleaning be done from quarterly to annually depending on the type and traffic rating of the premises.

DEEP STEAM CLEANING – ABLUTION AND KITCHEN STEAM CLEANING

Steam cleaning allows you to thoroughly disinfect your surroundings and ensure your home is spick and span. Steam cleaning your ablutions and kitchen surfaces is a simple yet effective method for removing dirt, as well as for sterilising and removing external agents that could cause health problems.

Delta Cleaning and Hygiene deploys a trained mobile deep cleaning team to render these services. The Delta Cleaning and Hygiene team consists of trained cleaning staff, and industrial steam cleaning equipment, recommended PPE and SABS-approved cleaning consumables are used.

HIGH RISE WINDOW CLEANING

Delta Cleaning and Hygiene has a long and strong partnership with High Access. High Access is a Level 1 BEE contributor and has been in the industry since 2003. High Access assists Delta Cleaning and Hygiene with all high-rise cleaning.

High Access is a specialist, high-level cleaning company that provides a range of services to customers where safety and access are challenged. High-level cleaning

refers to any form of cleaning that takes place above 3 meters as the OSH Act Regulations come into effect when working at such heights.

The cleaning services we provide include:

- Pressure washing of buildings (exterior facades)
- Window cleaning
- Painting and light maintenance
- Warehouses, showrooms and shopping malls.

PEST CONTROL SERVICES

Delta Cleaning and Hygiene has a long and strong partnership with Pest Control Armor. Pest Control Armor handles all pest control services on Delta Cleaning and Hygiene sites and provides ad hoc services. Pest Control Armor is registered with SAPCA. The company has 15 years' experience; they are experts in the field.

We strive to use the least toxic treatment available that is still effective against targeted pests. Using the latest integrated pest control techniques, we are able to eradicate all infestations while reducing the risks to ourselves, our clients and the environment. These services include the use of gels, baits, residual sprays, glue boards, ultraviolet attractants and even physical barriers.

DISINFECTING FOGGING

Thermal fogging has been proven to be an effective technique used by the industry for disinfection, provided that the correct active ingredient is used in conjunction with the fogging technique. We make use of a portable thermal fogging device which uses heat to produce a fog without degrading the active ingredient.

OUR CLEANING PROCESS

ANALYSE YOUR NEEDS



The first step is to understand the scope of work that is required to achieve the desired results. This is done through site inspections, through which the following information is gathered:

- Site building size, height, location and staff required
- Type of industry (office building, retail centre or industrial park, etc.)
- Type of floors, walls and movable assets (furniture and infrastructure).

IMPLEMENT THE PLAN



Once the scope and programme have been defined, Delta Cleaning and Hygiene:

- Sources the required staff following interviewing and vetting processes
- Provides cleaning staff with NQF Level 1 training
- Supplies staff with the required PPE, equipment and consumables.

Thereafter, the services are implemented on site.

CREATE A PLAN



Delta Cleaning and Hygiene develops a tailor-made programme for the site using the information obtained from the site inspection. The programme includes schedules and checklists for all cleaning activities.

The checklists are inspected by project managers to ensure that all required services are done to the quality and frequency of the scope of work.

MONITOR & REEVALUATE



Delta Cleaning and Hygiene Operations Officers monitor the site daily by reviewing the checklists that are submitted.

They also do site inspections on a weekly basis, which involve site audits, on-site training, deliveries, and risk management and mitigation.

From this, feedback is provided to the project managers.



CONTACT US

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